

November 10, 2016

The Caring Group Corp.  
Foothills Memorial Chapel  
Box 6358  
Edson, AB T7E 1T8

Re: Unlicensed activity - Funeral Services Business and Business Manager

The issue of unlicensed activities performed at the Foothills Memorial Chapel, under The Caring Group Corporation ownership, was brought before the Alberta Funeral Services Regulatory Board for review and a decision. On October 13, 2016, at the Board meeting in Red Deer, Alberta two decisions were reached and these decisions are as follows.

For the first contravention, the section of the *Funeral Services Act* which has been contravened is from Section 3(1) which states:

"No person shall, unless that person holds a funeral services business licence, solicit to enter into or enter into a contract under which that person promises to provide, or to arrange for the provision of, funeral services to another person." The Administrative Penalty for this contravention is under Schedule 4 of the *Funeral Services Act* General Regulation, which indicates a penalty in the amount of \$5000.

This decision is based on the evidence collected during the opening inspection completed on September 1, 2016 at the Foothills Memorial Chapel. This evidence includes 10 contracts which were entered between July 15, 2016 and August 16, 2016 which have "A division of Caringgroup Corp" written on them, indicating that the Caring Group Corp. was running the business. In addition, the business continued to operate for approximately two weeks after the inspection without obtaining their licence which wasn't issued until September 15, 2016.

For the second contravention, the section of the *Funeral Services Act* which has been contravened is from Section 3(1.1) which states:

"No person shall perform the duties and functions of a business manager, as prescribed by the regulations, unless that person holds a business manager licence." The Administrative Penalty for this contravention is under Schedule 4 of the *Funeral Services Act* General Regulation, which indicates a penalty in the amount of \$1500.

This decision is based on the requirement that every funeral services business location must appoint a business manager. No business manager was officially recognized by the Board until the licence was issued to Sylvie Tremblay on September 15, 2016.

The Board decided not to impose Administrative Penalties to the second location of Foothills Memorial Chapel (Hinton), for the contravention of Section 3(1) and 3(1.1) of the Funeral Services Act, which also should have been licensed earlier than September 15, 2016

The Administrative Penalties are payable to the Alberta Funeral Services Regulatory Board and payment in the amount of \$6500, is due on December 12, 2016. An appeal of this decision can be made under Section 34.2 of the Funeral Services Act.

If you have any questions, please contact me directly.

A handwritten signature in cursive script that reads "Karen Carruthers".

Karen Carruthers  
Executive Director  
Alberta Funeral Services Regulatory Board