

June 22, 2018

Brittany Tucker  
Celebrate Life Funeral Services Ltd.  
1002 5101-46 St.  
Cold Lake, AB T9M 0C8

Dear Ms. Tucker:

The Alberta Funeral Services Regulatory Board (AFSRB) had a meeting on June 5, 2018 at which the inspection findings, your representations and representations from Stephanie Delorme were reviewed. The decisions that the Board has reached will be provided in three responses, one related to the breaches for Celebrate Life Funeral Services Ltd., one for the breach related to Brittany Tucker and one for the breaches related to Stephanie Delorme.

The AFSRB found that the representations provided included contradictory accounts from the parties involved. The decisions related to disciplinary action made by the AFSRB only address the specific items where there was agreement to the facts or proof based on the contracts reviewed by our inspector.

Celebrate Funeral Services Ltd. entered into a contract with [REDACTED] and the contract was signed by yourself, Brittany Tucker, in the box that states "Licensed Pre-need Sales Rep". The AFSRB has not issued a licence for Brittany Tucker as a Pre-need Salesperson. Under Section 3(3) it states: No person shall, unless that person holds a pre-need salesperson licence, solicit to enter into or enter into a contract under which that person promises to provide, or to arrange for the provision of, funeral services on a pre-need basis. The AFSRB has applied an administrative penalty in the amount of \$1500 as per Schedule 4 of the General Regulation.

The decision of the AFSRB can be appealed to the Minister of Service Alberta by serving a written notice of appeal on the Minister within 30 days after receipt of this notice. Section 34.2 of the Funeral Services Act outlines the process for making an appeal of the administrative penalty. The fee for an appeal as per section 37(12) of the General Regulation is \$1000. This fee may be returned if the appeal is successful. If you choose not to appeal the decision, the administrative penalty must be paid within 30 days or arrangements for payment made with the AFSRB.

If you have any questions regarding the decision or the appeal process, please contact me directly.

Sincerely,



Karen Carruthers  
Executive Director